



AVail Service+ is one of the ways that Audio Visual Material offers our trade customers Distribution with a Difference. Please email [cathanasiou@avm ltd.co.uk](mailto:cathanasiou@avm ltd.co.uk) for any technical queries you may have.

## Service

Our technical team can supply full servicing for the brands AVM supplies plus all other major brands including Epson, Sanyo, NEC, Hitachi, Mitsubishi, and Sharp. This includes routine servicing and cleaning, repairs and spares and replacement lamps. We also offer a rack build service. The service can include collection and delivery if necessary.

## Training

We will conduct training at our facility in Camberley, at your premises or on site with your customer. Areas covered include product training and effective use of the equipment. Speak to us about your training requirements even on products not supplied by AVM, we may be able to help.

## Maintenance

We can conduct both routine maintenance and preventative maintenance contracts for your customers on your behalf including other projector brands not supplied by AVM. Preventative visits can work out as excellent value in the long run as they reduce non-warranty failures due to poor servicing or maintenance. A visit will include actions such as the cleaning of equipment inside and out, cleaning filters, checking lamp usage and replacing if necessary, checking alignment, checking correct function.

## LCD cleaning service for all LCD projectors

Whether you bought your projector from AVM or not, we can offer you three options to help you control the cost of keeping your LCD projectors clean and the image looking its best. We also offer a rack build service. The service can include collection and delivery if necessary.

| Description                                | BRONZE | SILVER | GOLD  |
|--------------------------------------------|--------|--------|-------|
| Prism and Pre Polariser Clean              | ✓      | ✓      | ✓     |
| Firmware Updates                           | ✓      | ✓      | ✓     |
| Brightness Report                          | ✓      | ✓      | ✓     |
| Optical Clean                              | ✗      | ✓      | ✓     |
| Filter Replacement                         | ✗      | ✗      | ✓     |
| Fans Cleaned                               | ✗      | ✗      | ✓     |
| Chassis Strip Down                         | ✗      | ✗      | ✓     |
| Convergence Aligned                        | ✗      | ✗      | ✓     |
| Example pricing for 7000 lumens projector  | 2 hrs  | 4 hrs  | 6 hrs |
| Example pricing for 10000 lumens projector | n/a    | n/a    | 8 hrs |

Please call us for a bespoke quotation for your projector